

"ANNEXURE – A"

"CUSTOMER GRIEVANCES DETAIL"

Quarter Ended 31-12-2024

S.NO.	PARTICULARS	NUMBER
1	Number of customer grievances as on 30-09-2024	01
2	Number of customer grievances received during the quarter	Nil
3	Number of customer grievances redressed during the quarter	Nil
4	Number of customer grievances unresolved as on December 31, 2024	01
5	Number of customer grievances unresolved beyond three months of the receipt	01
	Reasons for delay (Complaint wise): Under settlement Process with customer.	



MUHAMMAD ASHRAF
Compliance Officer